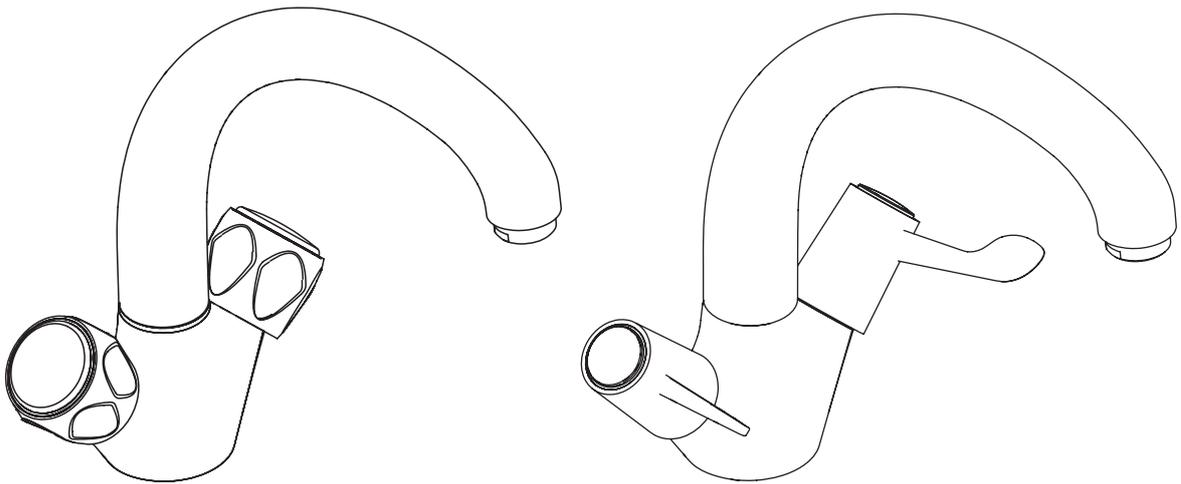


## Installation Instructions and User Guide



**Models Covered:** C58107 & C58123

**Please keep this booklet for future reference.**

Installer, when you have read these instructions please ensure you leave them with the user.

# Important Safety Information

Please read these instructions thoroughly and retain for future use.

All products supplied by Swan are safe provided they are installed, used correctly and receive regular maintenance in accordance with these instructions. **If you are in any doubt about your ability to install this product safely you must employ the services of an experienced qualified plumber.**

Remove all packaging and check the components for damage before starting installation. Before starting any installation please consider the following:

Prior to drilling into walls, check that there are no hidden electrical wires, cables or water supply pipes. This can be checked with the aid of an electronic detector.



If power tools are used do not forget to:

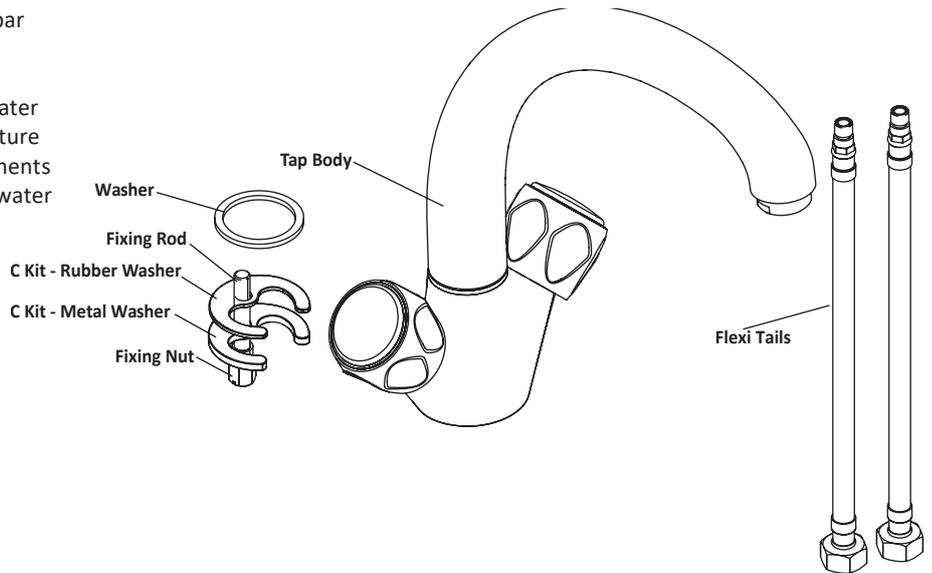
- Wear eye protection
- Unplug equipment after use

## Specifications

Working Pressure Range: Min 0.2 bar, Max 5.0 bar

Maximum Static Pressure: 10 bar

BS 6700 recommends the temperature of stored water should never exceed 65°C. A stored water temperature of 60°C is considered sufficient to meet all requirements and will minimise the build up of limescale in hard water areas.



## Installation

This product needs to be installed in accordance with, and meet the requirements of the Water Supply (Water Fittings) Regulations 1999 and current byelaws. For full Installation Requirements & Notes (IRN) please visit [www.wras.co.uk/directory](http://www.wras.co.uk/directory).

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance. Full access must be made available for future maintenance/servicing purposes. Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc.

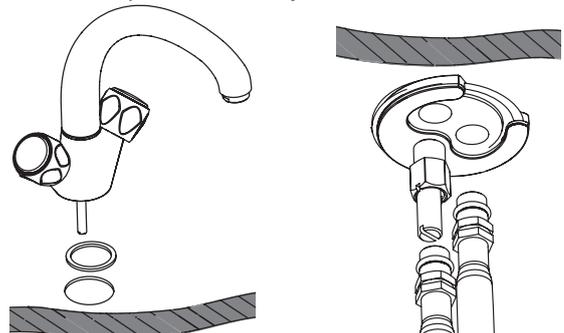
**This product must not be modified in any way as this will invalidate the guarantee.**

If in doubt, contact a registered plumber or your Local Water Authority or the Secretary of the Institute of Plumbing, address as follows:-

The Institute of Plumbing,  
64 Station Lane,  
Hornchurch,  
Essex,  
RM12 6NB, Tel: 01708 472791

## Installation Steps

1. Identify all components before fitting.
  - 1 x Tap Body
  - 1 x Washer
  - 1 x 'C' Shaped Fixing Kit
  - Flexi Tails (Pair) (C58107 Only)
  - Copper Tails (Pair) (C58123 Only)
2. Fit the mixer to the sink using the 'C' shaped fixing kit. The full washer goes between the tap and the sink, and the 'C' shaped rubber and metal washers on the underside of the sink.
3. Fit the tail pipes to the tap body (hand tighten only) and connect the hot and cold supplies.
4. Fully open both valves, letting them run for a few minutes to flush out the system. Check all joints and connections for leaks.



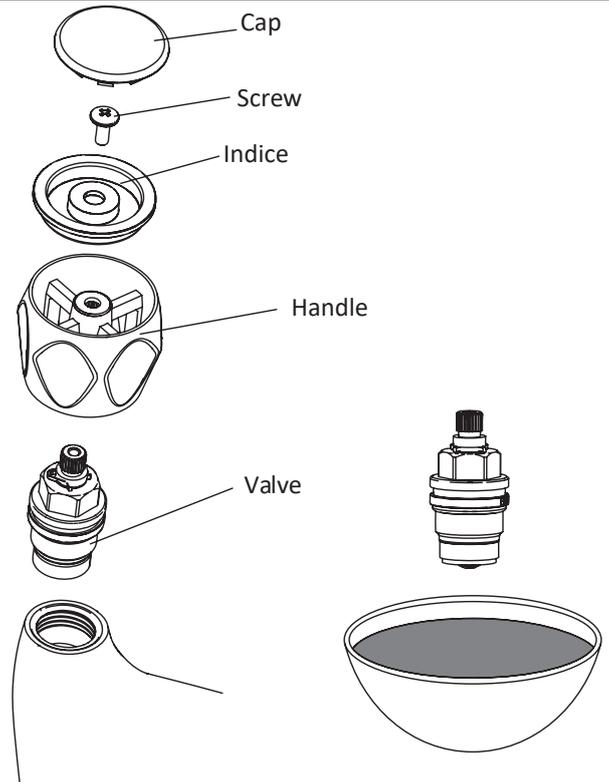
# Maintenance

## General Cleaning

Chrome plate finish is in accordance with BS EN 248 and to maintain the surface finishes, simply wipe occasionally with a mild detergent on a soft damp cloth and dry using a soft cloth. Never use abrasive cleaners or chemical household cleaners, and avoid contact with concentrated bleach. Swan products are manufactured to the highest of standards and should require little or no maintenance. In the unlikely event of any spare part requirements, please contact our free phone helpline number which is 0330 0267 658.

## Valve Cleaning

1. Isolate the water supply using isolation valves (not supplied) or by turning off at the mains.
2. Remove the cap, screw, indice and handle using appropriate tools.
3. Remove the valves. Check O-Rings/Seals for any damage. If damaged a replacement will be necessary.  
  
Contact Customer Services on 0330 0267 658 for available spares.
4. If seals are not damaged, place in a suitable solution and soak until fully de-scaled.
5. Fit the components back to the tap by following the steps in reverse. Turn on the water supply and check connections for any leaks.



## Troubleshooting

Symptom	Cause	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Instantaneous water heater cycles on and off as flow rate or pressure is too low.	Increase water flow rate or pressure through system.
	Water pressure is below the required minimum.	Refer to specification for minimum pressure required.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework.	Flush through pipework to ensure removal of debris and any airlocks.
Water dripping from taps	This is normal for a short time after using the taps.	This is caused by residual water tension, the build up of water in the tap body.
	If water continues to drip, this is possibly due to debris on the washer/valve.	Remove valves and clean, refer to 'Maintenance' section before starting any maintenance.
Taps do not turn on	Closed isolation valve.	Open isolation valve.
	Mains water supply turned off.	Turn on mains water supply.

**Need help?** Give us a call on **0330 0267 658** and speak to one of our trained advisors.

# Guarantee

The complete Swan bathroom and kitchen product offering in Crosstop, Lever and Standard handle designs are covered by a 5 year guarantee which covers retail purchasers against manufacturing or material defects (subject to proof of purchase) but does not cover parts subject to wear and tear. Mechanical parts subject to wear and tear are covered by a 12 month guarantee. The chrome plated finish is covered under the same guarantee period of 5 years but is subject to the cleaning instructions being followed. The guarantee is not applicable where the product is fitted contrary to the conditions in the fitting instructions.

Misuse and accidental damage to the product are not covered by this guarantee. The extent of this liability is limited to the cost of the replacement of the defective item and not to the fitting or consequential damages.

Issue: A
Part Number: C58107 & C58123

Wolseley

CV34 6DY

Website: [www.wolseley.co.uk](http://www.wolseley.co.uk)

Technical Helpline: 0330 0267 658

