



# Your walseley.co.uk how to guide



## Resetting your password

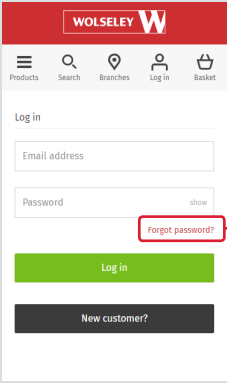
### Why?

Make sure you are logged in so you can access your account details and benefit from our online tools, meaning you can see your prices, check stock and manage your account online.



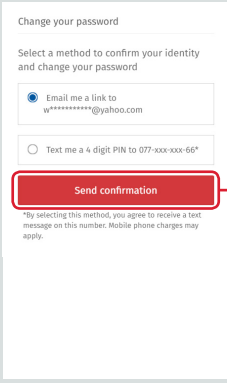
Top tips

**1** »




Click 'Log in' and then click on 'Forgot password?'

**2** »



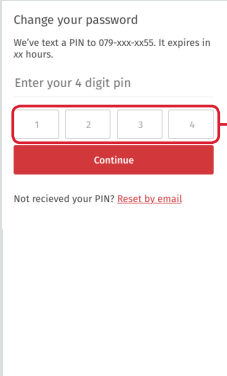
Enter your email address, then select either email or text confirmation

**3** »



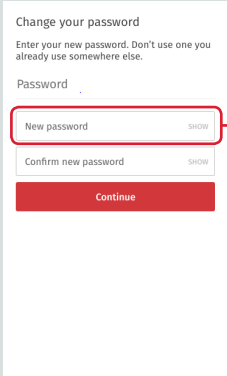
Reset by email You will receive an email containing a password reset link. Click the link to change your password

**4** »



Reset by text You will receive a 4 digit pin. Enter the pin to change your password

**5**




You can now create a new password


For our your security, the reset links expire after 24 hours

Passwords must be at least 6 characters long, contain 1 number or symbol and 1 letter



If you have any questions, need any help, or have feedback, please call our Online Support team, or email us

 [onlinesupportteam@walseley.co.uk](mailto:onlinesupportteam@walseley.co.uk)

 **0344 891 0196**

 [walseley.co.uk/benefits](http://walseley.co.uk/benefits)

Work smarter, not harder at **walseley.co.uk** and let us do the legwork for you