User Guide

**340017** (EHE0200373) - RF Wireless
**340018** (EHE0200172) - Wired

7 Day Programmable Thermostats

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**Status Icons**

Temperature Override Active: Displayed if the programmed temperature has been manually adjusted.

Low Battery: Power has reached approximately 10% (see Changing the Batteries on page 9).

Heat Demand: Room temperature is below setpoint - indicating there is a demand for heating (boiler activity might occur).

Optimisation Active: Only displayed if optimisation has been enabled in the installer settings.

Wireless Signal: Thermostat (Wireless only) is connected to the Receiver Box.
2. Menu

Heating Schedule

Your Thermostat comes with the following default schedule. Follow the next steps to adjust heating schedule.

<table>
<thead>
<tr>
<th>Days 1 to 5 (Mon to Fri)</th>
<th>P1</th>
<th>P2</th>
<th>P3</th>
<th>P4</th>
</tr>
</thead>
<tbody>
<tr>
<td>6:30</td>
<td>8:00</td>
<td>18:00</td>
<td>22:30</td>
<td></td>
</tr>
<tr>
<td>21°C</td>
<td>16°C</td>
<td>21°C</td>
<td>16°C</td>
<td></td>
</tr>
<tr>
<td>Days 6 to 7 (Sat to Sun)</td>
<td>6:30</td>
<td>9:00</td>
<td>18:00</td>
<td>23:00</td>
</tr>
<tr>
<td>21°C</td>
<td>18°C</td>
<td>21°C</td>
<td>16°C</td>
<td></td>
</tr>
</tbody>
</table>

Adjusting the Schedule

1. Press MENU button to enter the main menu.

2. Press or buttons to select the schedule menu and press to confirm the selection.

Press or to adjust a setting and then press to save the change and advance to next selection, or press to go back to previous selection.
3. Press \( \uparrow \) or \( \downarrow \) to select the day to be adjusted and press \( \checkmark \) \( \uparrow \) 

4. Press \( \uparrow \) or \( \downarrow \) to select the period to be adjusted and press \( \checkmark \) \( \uparrow \) 

5. Press \( \uparrow \) or \( \downarrow \) to adjust the time and press \( \checkmark \) \( \uparrow \) 

6. Press \( \uparrow \) or \( \downarrow \) to adjust the temperature and press \( \checkmark \) \( \uparrow \) 

7. Repeat these steps to make adjustments to the remaining periods and days - or press \( \leftarrow \) \( \uparrow \) to save changes and return to the home screen.

**Copy Schedule**

1. Press \( \uparrow \) or \( \downarrow \) to choose the day you want to copy the schedule from and press COPY \( \uparrow \) 

2. Press \( \uparrow \) or \( \downarrow \) to choose the day you want to copy the schedule to and press \( \checkmark \) \( \uparrow \)
Settings (Date & Time)

1. Press MENU to enter the main menu.

2. Press or to select the settings menu SET and press .

3. Press to select YEAR (or to skip forward to MONTH)

4. Press or to adjust the YEAR and press .

5. Press to select MONTH (or to skip forward to DAY)

6. Press or to adjust the MONTH and press .
Settings (Date & Time)

7. Press button to select DAY (or button to skip forward to HOUR)

8. Press button or button to adjust the DAY and press button

9. Press button to select HOUR (or button to skip forward to MINUTE)

10. Press button or button to adjust the HOUR and press button

11. Press button to select MINUTE and press button

12. Press button or button to adjust the MINUTE and press button

13. Press button to exit SETTINGS and return to the home screen
3. Devices Modes

**Automatic Operation**  
During normal use your Thermostat will follow the programmed schedule - indicated by the [AUTO] icon.

- Press the [↑] or [↓] set the new desired temperature. The programmed schedule will resume at the next programmed setpoint.

**Manual Operation**  
The set temperature is followed permanently - indicated by the [MAN] icon.

- Press the [↑] or [↓] buttons to adjust the set temperature. This temperature is set until manually changed again.

**Temporary override**  
Press the [↑] or [↓] set the new desired temperature. The programmed schedule will resume at the next programmed setpoint.

**Permanent override**  
Press the [↑] or [↓] buttons to adjust the set temperature. This temperature is set until manually changed again.
Save energy by switching the heating off when not required - e.g. during warmer summer months, or when doors and windows are open for extended periods of time. If the temperature drops to 5°C the heating will come on to prevent the heating pipes freezing.

Press \( \bigcirc \) to switch the heating off - the display will show OFF

Press \( \bigcirc \) a gain to switch the heating on - the display will show AUTO or MAN

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4. Optimisation

Your Thermostat has optimisation functions that aim to save energy while maintaining suitable comfort levels. The Thermostat displays \( \bigcirc \) during the optimisation period if set. By default optimisation is disabled, see instructions on installation guide on how to activate it.

- **Optimum Start** learns how long it takes your home to reach a set temperature and then turns the heating on a bit earlier to achieve that temperature at the programmed time.

- **Optimum Stop** saves energy by switching off a little bit earlier than the programmed time. If your home is up to temperature, you will not notice the effect on the temperature, but you should see a difference in your fuel bill.
5. Changing the Batteries

The Thermostat is powered by 2 x AA batteries, although a battery icon is not shown on the display during normal use. The only time you will see the battery icon is when they become low on power.

- **[1] is displayed when battery power has reached approximately 10% - you should be prepared to change them soon.**

- **[2] + [3]** will flash when battery power has become critically low - you should change them immediately to make sure there is no disruption to your heating system.

- Replace with 2 new 1.5V LR6 AA Alkaline batteries only - which should last approximately 2 years depending on Thermostat use.

Please help to protect the environment by recycling old batteries in accordance with local regulations.
# 6. Troubleshooting

If you have difficulty with your Thermostat, try these suggestions. Most problems can be corrected quickly and easily.

## All models

| Screen is blank | Replace the batteries.  
|                | Contact installer.   |
| Thermostat shows | Batteries have less than 10% power and need to be replaced soon.  |
| Thermostat shows | Batteries are critically low and need to be replaced immediately - see ‘Changing the Batteries’.  |
| Thermostat shows | The boiler cycles on and off as it controls the temperature, and sometimes the icon will be displayed when the boiler has cycled off.  
| but the boiler does not switch on. | If the boiler doesn’t switch on after a long period of time contact your installer.  |
| Heating system does not | Make sure the set temperature is higher than the actual room temperature.  
| respond to temperature adjustments. | Check the heating system is powered on.  
| | Check the Receiver Box is powered and the Thermostat has a wireless signal (RF only).  |
| Thermostat shows | The temperature sensor of your Thermostat is faulty, contact your installer to repair or replace the Thermostat.  |

## Wireless Thermostat & Receiver Box only

| Thermostat is flashing | Wireless signal lost - Move the Thermostat to another location to try and restore communication.  |
| □□□□ and Receiver Box |  
| LED is flashing RED. |  
| Thermostat is flashing | Check Receiver Box has power by pressing the button to switch boiler on.  
| □□□□ and Receiver Box | If Receiver Box has power then no wireless binding data stored - Follow binding procedure in the installation guide or contact your installer.  
| LED is off. |  
| Receiver Box □□□□ LED is flashing RED slowly. | Receiver Box is in binding mode - will time out of this mode after 3 minutes.  |

If during the installation or set up you experience any issues please call **0344 292 7060** for assistance.